



# INVERALLAN LIMITED



If you are not happy with your order for any reason, we'll be happy to take the goods back as long as they are unworn and they still have the labels attached within **14days** of receiving your order. Please complete and enclose this form with your returned goods.

<b>Name:</b>	<b>Order Number:</b>
<b>Email:</b>	<b>Date:</b>

STYLE REF	DESCRIPTION	SIZE	QTY	REASON FOR RETURN	REFUND	EXCHANGE (Please use comments box for alternative item)	NEW SIZE	NEW COLOUR

#### RETURNS KEY

1. Doesn't fit properly
2. Doesn't suit me
3. Changed Mind
4. Incorrect Item received (please explain)
5. Looks different to image on site
6. Quality issue/Faulty (please explain)
7. Other (please explain)

#### RETURNS AUTHORISATION NO.

**SHIPPING METHOD**

**TRACKING NUMBER**

**Comments:**

#### IMPORTANT NOTES

- Please ensure all returned goods are well packaged, to avoid any damage during transit.
- Please mark 'Returned Goods' clearly on the outer packaging of your parcel.
- Please ensure all return packages are sent with a trackable, insured service, as we cannot take responsibility for items damaged or lost in the return transit.
- Please remember to keep proof of postage until you receive confirmation from Inverallan Limited.

#### Send returns to:

Returns Department  
Inverallan Limited  
Unit 2A Castle Street Industrial Estate  
Alloa  
Clackmannanshire  
Scotland FK10 1EU

#### Problem?

Email: [sales@inverallanknitters.com](mailto:sales@inverallanknitters.com)